## Important Information Please Read Before Completing Enclosed Form

This document will be scanned. Please help us to process your form quickly by following the direction below.

|   | Use only black ink.   |
|---|---|
|   | Write only within the green boxes and ovals.  |
|   | Write numbers clearly in block form. Do not insert commas between numerals.                           |
|   | Fill in ovals completely. Do not use $\checkmark$ or X.   |
|   | Return only the original, no photocopies, Fax's, or duplicates of any kind.                           |
|   | Do not mail attachments or cover sheets. You will be contacted if additional information is required. |
|   | Comments are not necessary. You will be contacted if additional information is required.              |
|   | Avoid making stray marks such as check marks.   |
|   | Do not use staples on the form.   |
|   | Do not use time/date stamps or rubber stamps  |
|   | If wages are required in Section 5, be certain to provide wage data.                                  |
| Register now on www.mass.gov/dua to complete and submit future forms on the web |   |
|   | Under Online Services click UI Online For Business  |
| For addi  | tional information, visit www.mass.gov/dua, Click on Business Services, then Employer Forms           |

## Information to help you complete the new DUA Unemployment Insurance Request for Information

There are six sections where you need to confirm or complete information.

- Your DUA account number. Please verify that it is correct.
   If needed, a corrected number can be entered in the boxes on the right side of this section.
- 2. Information on the person who filed the claim.

  Check the pre-printed information on the claimant and complete the dates requested.
- The claimant's employment status. You need to fill in one reason. There is limited space for comments, with additional space on the reverse side of the form, if needed.
- 4. Payments other than wages. There are four choices. Indicate any/all that apply to the claimant.
- 5. Wage information. There is space for five calendar quarters/ wage periods labeled A E. Some wages reported by you to the Massachusetts Department of Revenue (DOR) may be pre-printed. The word "None" will appear if there are no wages on file.
  - Check that all pre-printed amounts are accurate.
  - Correct any inaccurate amounts.
  - Enter gross wages for any other quarters listed if wages were
    paid to the claimant. Sometimes wages may be requested for a
    partial calendar quarter. When this happens, be sure to provide
    wages for that period only, not for the entire quarter.
- 6. Contact information. Complete this section by providing information on the person who should be contacted for information on the claimant's separation from work. There is also a certification statement and a place for the name and signature of the person who completes the form.



